

Job Title : Senior ATM & Switch

OVERALL PURPOSE:

- ◆ Assist Supervisor to ensure that Vattanac Bank's Card management System and its components are secure, reliable, and available to support business operations. managing the technical aspects of the bank's card operations, including the development, implementation, and maintenance of card-related systems and applications. The Technical Manager will work closely with other IT teams and end-users to ensure the efficient and effective operation of the bank's card systems.

RESPONSIBILITIES:

- ◆ Assist Supervisor in managing the development, implementation, and maintenance of the bank's card-related systems and applications, including ATM/POS, card issuance, acquiring, and authorization systems.
- ◆ Work closely with other IT teams and end-users to ensure that the bank's card systems support the organization's business objectives.
- ◆ Collaborate with card scheme providers and third-party vendors to implement and maintain card systems and applications.
- ◆ Provide technical guidance and support to card operations teams, including troubleshooting and problem resolution.
- ◆ Assist Supervisor in Develop and implement procedures for routine maintenance and upgrades of card systems and applications.
- ◆ Assist Supervisor in managing vendor relationships for ATM, POS, card systems and applications, including procurement, maintenance, and support.
- ◆ Assist Supervisor in maintaining documentation for the bank's card systems and applications, including configuration, processes, and procedures.
- ◆ Assist Supervisor in developing and deliver training programs for end-users and other IT teams on card

Others:

- ◆ Daily routine jobs (system healthy check and reporting)
- ◆ Quarterly system preventive maintenance, user and role profile review,
- ◆ Attend weekly/ Monthly IT Meeting
- ◆ Attend Disaster Recovery Exercise.
- ◆ Other job and projects assigned.

QUALIFICATIONS REQUIREMENTS:

Experience

- ◆ Bachelor's degree in Computer Science, Information Technology, or a related field
- ◆ Minimum of 3+ years of experience in card operations or a related field
- ◆ Strong knowledge of card-related systems and processes, such as card issuance, activation, deactivation, and processing
- ◆ Familiarity with regulatory requirements related to card operations, such as PCI DSS



- ◆ Experience with card management systems, such as CamPassPluss or SmartVista or Openway
- ◆ Excellent leadership, problem-solving, and communication skills
- ◆ Ability to manage multiple projects and priorities simultaneously.

Skill

- ◆ Good knowledge and experience in managing Card management System, Internet and mobile banking.
- ◆ Good knowledge and experience in managing ATM, POS, NAC, HSM and Embossing.
- ◆ Good knowledge and experience in Microsoft, Linux and Oracle
- ◆ Good interpersonal skills to interact with business users, vendors, management, and team member

Aptitude

- ◆ Ability to work independently and as part of team.
- ◆ Honesty, reliability, and a commitment to strict confidentiality.
- ◆ Good leadership skills to mentor, oversee, and lead team members.

Contact Info:

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