Job Title : Manager, Network

OVERALL PURPOSE:

• As the Network Manager at Vattanac Bank, you will be responsible for designing, implementing, and managing the bank's enterprise network infrastructure. You will play a crucial role in ensuring the stability, security, and efficiency of our network operations, supporting the bank's mission to deliver seamless and reliable financial services.

RESPONSIBILITIES:

Network Infrastructure Management:

- Design, implement, and maintain the bank's enterprise network infrastructure, ensuring high availability and optimal performance.
- Oversee the installation, configuration, and maintenance of routers, switches, firewalls, and other network equipment.

Security and Compliance:

- Implement and enforce security measures to protect the bank's network from cyber threats and vulnerabilities.
- Ensure compliance with industry standards, regulatory requirements, and internal security policies

Monitoring and Troubleshooting:

- Proactively monitor network performance, identifying and resolving issues to minimize downtime.
- Conduct regular assessments to identify areas for improvement and implement solutions to enhance network efficiency.

Capacity Planning:

- Conduct capacity planning to anticipate future network needs and ensure scalability.
- Collaborate with other IT teams to align network infrastructure with overall technology goals.

Vendor Management:

• Manage relationships with network vendors, ensuring timely procurement of hardware and software, and maintaining effective communication for issue resolution.

Team Leadership:

- Lead and mentor a team of network professionals, fostering a collaborative and high-performance work environment.
- Conduct regular training sessions to keep the team updated on emerging technologies and best practices.



Key Performance Indicators (KPIs) The Network Security Team's performance will be measured against the following KPIs:

- Network uptime and availability.
- Network performance and optimization.
- Network security and compliance.
- Timeliness and accuracy of network-related support and guidance.

REQUIREMENTS:

- Bachelor's degree in computer science, Information Technology, or a related field.
- Minimum of 8 years of experience in network administration and management.
- Industry certifications such as CCNP, CCIE, or equivalent is highly desirable.
- Proven experience with Cisco networking technologies and security protocols.
- Strong understanding of banking industry regulations and compliance requirements.
- Excellent leadership and communication skills.
- Willingness to work outside of normal business hours to perform system maintenance and upgrades as required.

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