Job Title : Chief Digital Officer

OVERALL PURPOSE:

- Build and lead a tech platform and team in an agile, highly leveraged environment requiring high frequency iteration and rapid delivery
- Design an agile roadmap of initiatives in conjunction with the business partners to achieve specific technology goals
- Provide hands-on support at all levels to ensure successful implementation of directed initiatives

RESPONSIBILITIES:

I. KEY RESPONSIBILITIES

- Advocate and communicate the global digital vision and strategy to all stakeholders across the business and work;
- Articulate the value of "Digital" and integrate into the business operating model from the perspective of sales revenue, cost savings, and customer experiences;
- Lead the bank as the market leader and the key advocate of industry digital development related to payment and banking;
- Maintain an understanding of external competitive digital developments and their impact on our business and innovation strategy;
- Spearhead all mobile development including payment, banking and commerce;
- Drive the implementation of next generation of Internet, Mobile and Tablet Banking;
- Formulate and execute the strategy to make internet/mobile as key channels for sales and servicing;
- Lead innovation projects and establish strategic partnership;
- Lead the cross functional teams across region to implement digital initiatives such as mobile wallet;
- Play a key role in building strategic alliance and business partners for customer acquisitions and cross selling.

II. STANDARDS OF PERFORMANCE

- Assess the business environment, review objectives and analyze present and planned operational performance, including budgets
- Work as a proactive part of the leadership team to influence and align the Vattanac Bank people agenda with defined business strategy
- Ensure compliance with policies, guidelines and instructions relating to digital banking and its administration
- Ensure recruiting the right staff for the right job



• Build and maintain collaborative and co-operative working relationships with internal and external customers.

III. OTHERS

• Performing other related tasks that may be assigned by Management from time to time.

QUALIFICATIONS REQUIREMENTS:

- Master/Bachelor's degree in Computer Science, Information Technology, or a related field.
- Proven experience in digital app development, with expertise in mobile app development and delivery.
- Strong leadership skills and experience managing a team of developers and designers.
- Excellent communication and collaboration skills, with the ability to work effectively with cross-functional teams.
- Knowledge of digital trends and emerging technologies, and experience with implementing them in a business setting.
- Familiarity with data protection and privacy regulations and best practices.
- Strong analytical skills and the ability to use data to make informed decisions.
- Experience managing relationships with third-party vendors and agencies.
- Excellent project management skills, with the ability to prioritize and manage multiple projects simultaneously.
- Proficiency in programming languages such as Java, Kotlin, Swift, or Objective-C, and experience with mobile app development frameworks like React Native or Xamarin.
- Knowledge of the banking industry and financial services is preferred.

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