

Job Title : Technical Manager - Card Operations

We are seeking an experienced Technical Manager for Card Operations to join our team at Vattanac Bank. The successful candidate will be responsible for managing the technical aspects of the bank's card operations, including the development, implementation, and maintenance of card-related systems and applications. The Technical Manager will work closely with other IT teams and end-users to ensure the efficient and effective operation of the bank's card systems.

RESPONSIBILITIES:

- ◆ Manage the development, implementation, and maintenance of the bank's card-related systems and applications, including card issuance, acquiring, and authorization systems.
- ◆ Work closely with other IT teams and end-users to ensure that the bank's card systems support the organization's business objectives.
- ◆ Collaborate with card scheme providers and third-party vendors to implement and maintain card systems and applications.
- ◆ Provide technical guidance and support to card operations teams, including troubleshooting and problem resolution.
- ◆ Develop and implement procedures for routine maintenance and upgrades of card systems and applications.
- ◆ Manage vendor relationships for card systems and applications, including procurement, maintenance, and support.
- ◆ Maintain documentation for the bank's card systems and applications, including configuration, processes, and procedures.
- ◆ Develop and deliver training programs for end-users and other IT teams on card system best practices.

QUALIFICATIONS REQUIREMENTS:

- ◆ Bachelor's degree in Computer Science, Information Technology, or a related field.
- ◆ 5+ years of experience in card operations, including managing the technical aspects of card systems and applications.
- ◆ Strong knowledge of card systems and applications, including card issuance, acquiring, and authorization systems.
- ◆ Experience with card scheme providers and third-party vendors.
- ◆ Excellent communication and collaboration skills, with the ability to work effectively with other IT teams and end-users.
- ◆ Familiarity with banking applications and software, such as core banking systems, would be an advantage.
- ◆ Willingness to work outside of normal business hours to perform system maintenance and upgrades as required.

If you have a passion for card operations, a dedication to providing excellent customer service, and a strong desire to contribute to the success of a leading bank in Cambodia, we encourage you to apply for this exciting opportunity.

Contact Info:

Email: hr@vattanacbank.com

Phone Number: 023 963 999 / 070 723 747 / 017 970 609