

Job Title : Senior Officer, Trade Sales and Transaction Product

OVERALL PURPOSE:

- Handle sale performance for Trade Finance and Fis Department such as Trade Finance and Services, and Remittances.
- Develop, manage, and grow Trade Client base within a defined geographic Branch(es)
- Work closely with sale management to evaluate sale process to ensure quality.
- Deliver sales report and other intelligence important to success of teams.
- Acquire new Trade / Corporate customers for the bank.

RESPONSIBILITIES:

- To achieve revenue targets under Trade, and Remittances
- To develop and build client base for Bill collection business to the targeted segment.
- To work with Strategic Planning Team to understand the risk and opportunities between sale projections, Target, and Internal Profit and Loss.
- To support Branch(es), who refer client in term of sales of trade and remittances.
- To collect sale data and report the sale data.
- To monitor on transactions performed by customers and identify the drop if any and report for urgent action taken.
- To ensure our services and support are prompted and ensure customer's good experiences in term of products and services experiences and customer behaviour.
- To monitor on customers' behaviour toward our services and pricings.

REQUIREMENTS

- Bachelor's degree/master's degree in business, and or Finance and Banking
- Certificate of recognition that have been attended in Sale Techniques
- 3 years in Trade Operation to understand about Trade Flow
- 2 years in Trade Sale experiences
- Experience in managing a teamwork and portfolio of business customers.
- Understanding of economic climate and impact of country factors on customer's business as well as the bank
- Understanding of banking products and services especially trade finance and remittances
- Profound Knowledge of the banking industry's performances.
- Practical knowledge of operational risks
- Profound knowledge in Trade and Remittances
- Knowledge of Letter of Credit, Bank Guarantee, Trust Receipt, Fund Transfer, and Shipping Guarantee
- Excellent Sales, customer service and interpersonal skills
- Organizational and time management skills



- Ability to priority tasks and delegates when appropriate.
- Sound written and verbal communication skills.
- Data Analysis skill will be value added.
- Firm commitment in managing sales growth.
- Good attitude especially has dignity, respect, and self-leadership skill.
- Good team work

Contact Info:

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