

**Job Title : Manager, Core Banking**

**OVERALL PURPOSE:**

- ◆ To manage the Flexcube system as well as in-house report development.
- ◆ To involve in the project implementation which related to Flexcube integration.

**RESPONSIBILITIES:**

- ◆ Follow up issue with the user, Oracle-support and core support team.
- ◆ Log issue to Oracle-support by providing the problem description, error log, table rows, screenshots and spool, etc.
- ◆ Coordinate the user for testing in UAT/SIT environment.
- ◆ Prepare and schedule testing with the user.
- ◆ Generate spool or provide necessary information to Oracle-support.
- ◆ Deploy fix unit (database object and patch) into UAT/SIT environment for testing.
- ◆ Provide support to end user for in-house application.
- ◆ Involve in the project implementation.
- ◆ In-house report development.
- ◆ Check and review the fixed unit to be deployed into Flexcube production.
- ◆ Provide Flexcube support to the users.
- ◆ Other Flexcube maintenance and parameterization eg: branch parameter, bank parameter, account class creation, bank code, routing number, terminal Id, CL product, IC product, etc.
- ◆ Develop and extract financial data for users eg: loan and finance department.
- ◆ Manage Core Banking System helpdesk support team's troubleshooting work and ensure its service quality. Assist in technical and business side of a problem analysis.
- ◆ Help the support team to prepare a test cases to be conducted in the UAT/SIT for a fixes/patches sent by the Oracle-support before moving to Flexcube production.
- ◆ Help report developer to find or confirm a required information sources in the Flexcube database system.
- ◆ Help report developer to analyze the user requirement before start develop the report.
- ◆ Keep up to date with Flexcube system architectural components, transaction processing workflow at the components, database object level, frontend functionality and backend object.
- ◆ Investigate found user/system problems by performing a root cause analysis, verifying by test case scenarios and collecting required data/log information to be sent to the Oracle support for resolution.
- ◆ Organize thorough verifications/tests of a solution sent by Oracle-support in UAT/SIT environment before deploying to production.
- ◆ Ensure Flexcube production and test environments data integrity and proper functioning.



- ◆ Ensure that all Flexcube related processes (End of Day, Beginning of Day, etc) are smoothly done.
- ◆ Develop BI report as per user and business requirement.
- ◆ Provide support for all third party applications which are handling by IT Application department.

**Others:**

- ◆ IT General Support;
- ◆ Perform other duties as assigned by supervisor or Head of IT Application.

**QUALIFICATIONS REQUIREMENTS:**

- ◆ Bachelor degree in Computer Science or its equivalent.
- ◆ Bachelor Degree in Computer Science.
- ◆ At least 4 year working experience in Flexcube system and report development.
- ◆ Good knowledge and experience in Flexcube system and BI reporting tool as well as PL SQL programming.
- ◆ Involved in the project implementation which related to Flexcube integration.
- ◆ Good oral and written communication skills in English.
- ◆ Honesty, reliability, and commitment to strict confidentiality.
- ◆ Ability to work under pressure.

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