Job Title   :   Manager, Core Banking

OVERALL PURPOSE:

- The Core Banking Support Manager at Vattanac Bank is responsible for overseeing the maintenance, support, and optimization of the bank's core banking systems. This role involves managing a team, ensuring system reliability, and collaborating with stakeholders to meet business needs.

RESPONSIBILITIES:

Team Management:

- Lead and support a team responsible for maintaining core banking systems.
- Provide guidance and mentorship to team members.

System Maintenance and Support:

- Ensure continuous operation of core banking systems through routine maintenance and upgrades.
- Respond promptly to system issues to minimize downtime.

Incident Management:

- Develop and implement procedures for addressing system incidents.
- Coordinate resolution efforts during critical system issues.

Security and Compliance:

- Ensure core banking systems comply with industry regulations and security standards.
- Implement security best practices to protect customer data.

Vendor Management:

- Manage relationships with core banking system vendors.
- Coordinate with vendors to address technical issues and implement updates.

Stakeholder Communication:

- Communicate regularly with senior management and business units regarding system performance and initiatives.
- Gather requirements from stakeholders to align core banking systems with business needs.

Document Management:

- Oversee the organization and maintenance of documents related to core banking systems.

♦ Implement document management procedures to ensure efficient retrieval and compliance with regulatory requirements.

Others:

♦ Other job assigned by the Management.

REQUIREMENTS

♦ Bachelor degree graduated in computer science.
♦ Good knowledge in SQL (PL/SQL is preferable), Oracle BI, C# and .NET.
♦ 5 years experiences in the field of Banking /Business application support, maintenance and development.
♦ Proven experience in managing core banking systems
♦ Strong knowledge of industry best practices relating to core banking systems
♦ Good leadership skills to mentor, oversee, and lead team members
♦ Good interpersonal skills to interact with business users, vendors, management, and team members
♦ Excellent analytical and communication skills,
♦ Excellent troubleshooting and problem-solving skills
♦ Ability to work independently and as part of a team
♦ Willingness to keep up to date with industry trends and developments related to core banking systems.
♦ Honesty, reliability, and a commitment to strict confidentiality.

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